

# Update on wastewater servicing at Windsor Road

1 November 2024

An unexpected operational issue with an existing wastewater rising main at Windsor Road in Vineyard is temporarily affecting our sewage pumping station (SPS1154). This is preventing new developments in the area from connecting to our wastewater network. To address this issue, Sydney Water are working to design and construct a duplicate main to service new development in the area.

## Areas affected

Parts of Alex Avenue, Box Hill, Box Hill Industrial, Riverstone, Riverstone East, The Ponds and Vineyard Stage 1 are affected. The affected areas are marked on the map below.

**We are sorry for any delay. Our team is working hard to complete the work quickly. We are also exploring faster interim servicing solutions to minimise disruptions.**

## Timing and impacts

Given its location and the complex work required, we expect to complete works by late 2025. This means there will be some delay in allowing new connections to our wastewater system, until the planned rising main duplication work is completed.

Council Development Application (DA) referrals will progress as usual. Developers can continue their work on site, but unfortunately, we will not be able to issue Section 73 certificates to new developments within the area until works are complete, or an interim solution is in place.

## What you can expect

We have informed The Hills Shire, Blacktown City and Hawkesbury Shire Councils, Department of Planning, Housing and Infrastructure (DPHI) and the Urban Development Institute of Australia (UDIA). We will communicate with affected developers and their Water Servicing Coordinators directly and work with them to minimise any impacts on developments.

If your development is within the affected areas and has already been issued a Section 73 (S73) Certificate, your development can connect as planned. If you have an active Section 73 Notice of Requirements, we will contact you directly to provide an update.

If your development is within the affected areas and you have not yet lodged a S73 application with Sydney Water, please register your development to discuss your servicing timeframes directly with a Sydney Water case manager. For most cases, we expect that we can process your applications as normal.

## Contact us

For more information, contact your Sydney Water Account Manager or call **13 20 92** and ask to speak to the Growth and Development team or email us at [developerservices@sydneywater.com.au](mailto:developerservices@sydneywater.com.au)



Areas temporarily affected by repairs