



WaterFix[®] Concealed Leaks

Schedule of services and charges, July 2020

This WaterFix[®] Concealed Leaks schedule of services and charges replaces all earlier versions applicable to the WaterFix[®] Concealed Leaks program. This schedule lists the current services and charges applicable to the WaterFix[®] Concealed Leaks program provided by Sydney Water and must be read together with the current WaterFix[®] Concealed Leaks terms and conditions of supply available on Sydney Water's website. All defined terms in the WaterFix[®] Concealed Leaks terms and conditions of supply also apply to this schedule. All charges listed over the page include GST and are applicable even if only part of the service is needed or carried out.

Sydney
WATER



WaterFix® Concealed leaks

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Service description	Charge (incl. GST)
Leak investigation fee - First hour A base fixed charge for up to the first hour of a WaterFix® concealed leak investigation.	\$410
Leak investigation fee - For each additional 1/2 hour For each additional 30 minutes to complete a WaterFix® concealed leak investigation.	\$120
No leak found	\$240
Obvious leak found The minimum fixed charge to attend an appointment if there is no leak investigation required as an obvious leak/s are found.	\$240
Missed appointment	\$190
Hourly labour charge for repair work Labour costs to repair concealed leaks. This charge will be applied in increments of 30 minutes.	\$160
Materials charge for leak repairs Quoted cost of materials to repair concealed leaks.	Quoted price
Outside of standard hours surcharge A surcharge for an appointment that is booked outside of standard hours.	\$210
Deferred payment administration fee An administration fee where you pay the total Charges over four quarterly payments or you change your payment method.	\$44